Ministry of Internal Affairs
GENERAL INSPECTORATE FOR MIGRATION

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Suport informațional pentru străini

SOCIAL INSURANCE

WHAT IS SOCIAL INSURANCE?

Social insurance is a social protection system that guarantees the social rights of insured persons:

- pensions;
- allowances;
- social benefits;
- allowances for disease prevention and the restoration of working capacity;
- other social benefits, under the conditions stipulated by law.

WHO IS ENTITLED TO SOCIAL INSURANCE

- Foreign nationals holding a temporary residence permit;
- Foreign nationals holding a permanent residence permit;
- Foreign nationals who have been recognised as stateless persons in the Republic of Moldova;
- Beneficiaries of international protection or political asylum.

WHO PAYS CONTRIBUTIONS TO THE STATE SOCIAL INSURANCE BUDGET?

• insured persons who owe social insurance contributions;

• employers;

• employers in the field of road passenger transport by taxi;

• legal entities recognised under the law as employers, for whom the insured persons referred to in Article 4(2) of Law No. 489/1999 on the public social insurance system carry out their activities;

• doctors working on a self-employed, independent basis, in accordance with the law;

• freelancers in the legal profession;

• persons who enter into a social insurance contract;

• residents of IT parks with employer status;

• natural persons carrying out self-employed activities.

TYPES OF BENEFITS:

• old-age pension;

• disability pension;

• survivor's pension;

• monthly state benefits;

• state social allowances.

ALLOWANCES FOR FAMILIES WITH CHILDREN:

• one-time childbirth allowance;

• monthly child-care allowance until the child reaches the age of two;

• monthly child-rearing allowance until the child reaches the age of three, available only to insured persons;

• monthly support allowance for raising twins or multiple children born from a single pregnancy up to the age of three;

• one-off allowance for the period of fostering an adoptable child;

• a one-off allowance for a child who has been adopted or placed in the care of a guardian/trustee;

• monthly allowance for the upbringing of a child over the age of three who has been adopted or placed in the care of the guardianship/curatorship service;

• paternity allowance.

ALLOWANCES FOR TEMPORARY INCAPACITY FOR WORK

• allowance for temporary incapacity for work caused by general illnesses or accidents outside work, occupational diseases and accidents at work;

• maternity allowance;

• death benefit granted to relatives in the event of a death following an accident at work or an occupational disease;

• allowance for caring for a sick child;

• allowance for disease prevention (quarantine);

• allowance for rehabilitation of work capacity.

OTHER SOCIAL SECURITY ENTITLEMENTS:

• unemployment benefit;

• financial aid in the event of death;

• social assistance;

• one-off financial assistance;

• annual financial assistance;

• Sanatorium health treatment vouchers for insured persons;

• energy compensations in the form of cash payments.

The following online services are also available:

• online booking and free consultation at the Regional Social Insurance Office (CTAS);

• personal social insurance account, access to the Personal Social Insurance Account (CPAS);

• verification of medical certificates;

• pension review;

• CPAS statement and access to personal account data.

DOCUMENTS REQUIRED TO APPLY FOR PENSIONS OR BENEFITS, MIGHT INCLUDE:

• identity document (original and copy);

• the child's birth certificate, where applicable (original and copy);

• extract from the order granting parental leave, issued by each employer where the applicant is employed, only for those in employment (original);

• employment record book (original; a copy is provided if the employment record book has not been scanned);

• documents confirming the retirement benefit contribution period;

• degree certificate from a full-time course at a higher education institution (up to 1 January 1999), (original and copy);

• military service record book or documents relating to military service (original and copy);

• documents confirming the period of care for a Group I disabled person or an elderly person who has reached age 75 (up to 1 January 1999);

• other supporting documents, depending on the situation.

HOW CAN THE DOCUMENTS BE SUBMITTED?

Documents can be submitted to:

• the local social security offices in your area

or

• online (using an electronic signature), via the following platforms:

- cnas.gov.md

- servicii.gov.md

For insured persons who hold a specific status in the Republic of Moldova (holders of a temporary or permanent right of residence, beneficiaries of international protection and political asylum), registration for the payment of

benefits takes place automatically based on a valid identity document.

CONTACTS:

National Social Insurance House (CNAS);

Chișinău, 3 Gheorghe Tudor Street;

site cnas.gov.md; email: secretariat@cnas.gov.md;

Call Center: 022 257 777.

Regional Social Insurance Offices

1. Chisinau:

- Botanica district, 108 Burebista Street

- Buiucani district, 21 George Enescu Street

- Centru district, 87 31 August 1989 Street

- Ciocana district, 12A Mesterul Manole Street

- Riscani district, 22/1 Grigore Vieru Boulevard

2. General Directorate for the Determination of Benefits, Chisinau, 108 Burebista Street

3. General Directorate for the Determination of Allowances for Families with Children, Chisinau, 3 Gheorghe Tudor Street

4. Anenii Noi, 4 31 August 1989 Square

5. Balti municipality, 4 31 August 1989 Street

6. Basarabeasca, 57 Karl Marx Street

7. Briceni, 44 Independentei Street

8. Calarasi, 19 Mihai Eminescu Street

9. Causeni, 9 Alexei Mateevici Street

10. Cahul municipality, 6 Independence Square

11. Cantemir, 2 Stefan Voda Street

12. Ciadir-Lunga, 38A Lenin Street

13. Cimislia, 7 Sfinta Maria Street

14. Comrat, 42/1 Tretiacov Street

15. Criuleni town, 12 Biruinta Street

Dubasari Branch/CTAS Criuleni

16. Donduseni town, 12 Komarov Street

17. Drochia, 15 Independentei Street

18. Edinet municipality, 101 Independentei Street

19. Falesti, 27 Moldovei Street

20. Floresti town, Victoriei Street 2

21. Glodeni, 26 Stefan cel Mare Street

22. Hincesti municipality, 123 Mihalcea Hincu Street

23. Ialoveni, 18 Alexandru cel Bun Street

24. Leova, 35 Unirii Street

25. Nisporeni, 10 Suveranitatii Street

26. Ocnita, 51 Independentei Street

27. Orhei, 113 Vasile Lupu Street

28. Riscani, 2 Ion Neculce Street

29. Rezina, 27 August Street 1

30. Singerei, 2A Eugen Voinitchi Street

31. Soldanesti, 5 31 August 1989 Street

32. Soroca municipality, 1 Gheorghe Asachi Street

33. Stefan Voda, 8 Grigore Vieru Street

34. Straseni Municipality, 92/2 Stefan cel Mare Street

35. Taraclia, 36 Stefan cel Mare Street

36. Telenesti town, Renasterii Street 69

37. Ungheni Municipality, 8 Gh. Meniuc Street

38. Vulcanesti, 103 Lenin Street

GENERAL INSPECTORATE FOR MIGRATION

Chișinău, 124 Ștefan cel Mare și Sfânt Boulevard;

site: igm.gov.md;

email: migratie@mai.gov.md;

Integration centres for foreigners:

Bălți: 9 Moscovei Street, +373 231 61996, +373 672 44 277;

Chișinău: 41 Lev Tolstoi Street, +373 671 99 155;

Cahul: 79 Ioan Vodă cel Cumplit Street, +373 671 77 977.

This communication material was prepared by the General Inspectorate for Migration of the Ministry of Internal Affairs of the Republic of Moldova, with support from BDR Associates Moldova

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