



Ministry of Internal Affairs

GENERAL INSPECTORATE FOR MIGRATION



Information support

for foreigners

Healthcare in the Republic of Moldova

**Foreign nationals with the right of
residence in the Republic of Moldova have
access to healthcare services through the
compulsory health insurance scheme.**

Audio version available. QR code on the back cover.



This communication material was prepared by the General Inspectorate for Migration of the Ministry of Internal Affairs of the Republic of Moldova, with support from BDR Associates Moldova

Chisinau



WHO IS ENTITLED TO HEALTH INSURANCE?



Foreign nationals holding a temporary residence permit



Foreign nationals holding a permanent right of residence



Foreign nationals who have been recognised as stateless in the Republic of Moldova



Beneficiaries of international protection or political asylum



HOW CAN YOU TAKE OUT INSURANCE?

If you are employed in the Republic of Moldova

Insurance is arranged automatically through an individual employment contract. The insurance contribution is deducted as a percentage of your salary, in the same way as for citizens of the Republic of Moldova.

This applies to the following categories of employed foreign nationals:

- Holders of temporary or permanent residence permits
- Stateless persons recognised in the Republic of Moldova
- Beneficiaries of international protection or political asylum

If you are NOT employed

You must take out private insurance, paying a fixed annual health insurance premium.



Payment deadlines:



By 31 March: standard deadline, with concessions (reduced amount)



Residence permit issued after 1 April: payment must be made within 30 days of the identity document being issued, with the amount calculated proportionally for the remaining days of the year



After the set deadlines: the full premium is paid + a penalty of 0.1% for each day of delay

Insured status is valid from the date of premium payment until 31 January of the following year.

You are required to take out individual insurance if you are:

- A holder of a temporary residence permit, unemployed and not insured by the Government
- A holder of a permanent right of residence, unemployed and not insured by the Government
- A beneficiary of international protection, not in employment and not insured by the Government (refugee, beneficiary of humanitarian protection) or a political asylum seeker
- A stateless person recognised in the Republic of Moldova and not in employment

Covered by the Government



Beneficiaries of international protection who are included in an integration programme are insured by the Government for the duration of the programme.



How is the insurance premium paid?



Online:
mpay.gov.md



At post offices
or commercial
banks



At payment
terminals



At the regional offices
of the National Health
Insurance Company
(CNAM)



HOW DO YOU ACCESS MEDICAL SERVICES?

To access the services covered by health insurance free of charge, you must register with a General Practitioner (GP) Doctor.

Steps to follow:

1. **Identify** the GP responsible for the area where you live by contacting the CNAM.
2. **Download** the registration form from www.cnam.md - 'Beneficiaries' - 'Registration with a GP' or collect the form directly from the medical institution.
3. **Submit** the application to your GP while presenting your identity document.
4. **Wait** for confirmation – the medical institution will inform you within a maximum of 10 days.
5. **Check** your registration at www.cnam.md - "Services" - "Checking registration with a GP".

The GP is the patient's first point of contact with the healthcare system. They will refer you to specialists and other medical services.



WHAT SERVICES ARE COVERED?

Insured foreigners are entitled to the same medical services as citizens of the Republic of Moldova under the Single Compulsory Health Insurance Programme:



Pre-hospital emergencies

Services provided by the ambulance crew



Primary care

Services provided by the family doctor, including subsidised medicines and medical devices



Outpatient care

Consultations with healthcare specialists: surgeon, neurologist, cardiologist, orthopaedic surgeon, etc.



Inpatient care

Services provided in hospital



High-performance services

Diagnosis and treatment using modern equipment



Home care and palliative care

Services for people with serious chronic illnesses, geriatric patients or those with incurable conditions



FOREIGNERS WITHOUT HEALTH INSURANCE

Beneficiaries of temporary protection (unemployed)

Have access to emergency medical assistance and basic treatment for illnesses, according to the list established by the Ministry of Health.



Asylum seekers (unemployed)



Are entitled to pre-hospital emergency medical care in acute, life-threatening situations. At the same time, you are also entitled to a free medical examination (including anonymous testing) for the early detection of HIV and AIDS.



USEFUL CONTACTS



Ambulance

(for emergency medical services)

 **112**



CNAM Info

(free call from any network, landline or mobile)
www.cnam.md

0 800 99999



Ministry of Health

e-mail: **secretariat@ms.gov.md**

(022) 268 818



CNAM REGIONAL OFFICES

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Northern Regional Agency	Balti, 5A Sfintul Nicolae Street	023 163 316	at.nord@cnam.gov.md
Southern Regional Agency	Cahul, 16 Stefan cel Mare Street	029 922 371	at.sud@cnam.gov.md
Eastern Territorial Agency	Causeni, 54 Iuri Gagarin Street	024 326 503	at.est@cnam.gov.md
Western Territorial Agency	Ungheni, 27A Romana Street	023 622 758	at.vest@cnam.gov.md

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