



Ministry of Internal Affairs

GENERAL INSPECTORATE FOR MIGRATION



Information support

for foreigners

Social assistance in the Republic of Moldova

Social assistance is a right guaranteed by the state and is provided according to the law. The General Inspectorate for Migration is the institution you can contact for information and guidance in this respect.

Audio version available. QR code on the back cover.



This communication material was prepared by the General Inspectorate for Migration of the Ministry of Internal Affairs of the Republic of Moldova, with support from BDR Associates Moldova

Chisinau



Which foreign nationals are eligible for social assistance?



Foreign nationals holding a temporary residence



Foreign nationals holding a permanent residence



Foreign nationals who have been recognised as stateless in the Republic of Moldova



Beneficiaries of international protection or political asylum



How to obtain social assistance



Social assistance is granted at the request of the beneficiary, based on a recommendation or at the initiative of the authorities.

Social assistance is provided in the form of:

1. primary, specialised and highly specialised social services
2. social benefits (money)



Specialised services, including placement services

Social services for disadvantaged families or individuals:

- The social assistance programme
- Social assistance, granted on the basis of family income
- Social support service for families with children
- Social welfare canteens
- Financial support service for disadvantaged families or individuals



Social services for children:

- Social assistance and protection for children who have arrived in the Republic of Moldova from other countries
- Establishment of custody of the child
- Legal representatives or sole legal representative
- Free helpline for children
- The 'Professional Parental Care' social service
- "Family-type children's home" social service
- "Community home for children at risk" social service
- "Placement centre for children separated from their parents" social service
- Social support service for families with children



Social services for people with disabilities:

- “Personal assistance” social service
- “Supported housing” social service
- “Community home” social service
- “Mobile Team” social service
- “Respite” social service
- “Foster care for adults” social service
- “Day Centre for People with Disabilities” social service
- Sign language interpreting service
- Care home for older people and people with disabilities in Chisinau
- Free helpline for people with disabilities (080010808)

 **080010808**



Social services for victims of domestic violence and victims/alleged victims of human trafficking:

- The Center for Assistance and Protection of Victims and Potential Victims of Human Trafficking (women and children) in Chisinau
- Assistance and Protection Service for Victims of Human Trafficking (men) in Chisinau
- The “Sotis” Family Crisis Centre in Balti
- “ProFamilia” Maternity Centre in Causeni
- “ProFemina” Maternity Centre in Hincesti
- Maternal Centre in Cahul
- Maternal Centre in Anenii Noi
- “Ariadna” Support and Counselling Centre for Victims of Domestic Violence in Drochia

- Regional Centre for the Rehabilitation of Victims of Domestic Violence in the village of Chirsova, Comrat
- The Regional Integrated Service for Victims of Sexual Violence in Ungheni



Financial support: the energy poverty reduction programme.

Social assistance provided to children arriving in the Republic of Moldova from other countries

The rights and legitimate interests of the child are safeguarded by the parents or persons acting in their stead. Refugee children identified at the border or within the territory of the Republic of Moldova as being unaccompanied or accompanied by unauthorised persons are represented by the competent local guardianship authority.



Children may benefit from the following forms of protection:

Custody is granted by the local guardianship authority at the request of parents or legal representatives who are temporarily unable to care for their child.

Legal representation is provided by designated staff from the guardianship authority, appointed to represent the child's rights and interests in the absence of parents or legal representatives.



Eligibility for social services



- children and young people whose health, development and physical, mental or moral integrity are affected in the environment in which they live
- families who fail to fulfil their obligations regarding the care, maintenance and upbringing of their children
- families with no or low income
- individuals or families affected by domestic violence
- people without families who require care and supervision or who are unable to meet their social and medical needs
- families with three or more children
- single-parent families
- elderly people
- people with disabilities
- other individuals and families in need



For more information about social assistance services and to find out who the social worker in your locality is, please refer to the contact details on the back cover.



**Ministry of Labour
and Social Protection**

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Territorial Social Assistance Agency

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North-East – Soroca

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atas.nord-est@social.gov.md

North-North-West – Balti

1 Independentei Street, 1st floor, Office 121
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North-West – Falesti

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Centre-West – Ungheni

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Centre-East – Orhei

1 Ion Creanga Street | 067120670
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Centre – Ialoveni

25 Alexandru cel Bun Street
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South-West – Hincesti

132 Mihalcea Hincu Street | 067127521
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South-East – Causeni

9 Alexei Mateevici Street | 068800621
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Sud – Cahul

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The audio message is available to all users and facilitates access to information, particularly for persons with visual impairments. Keep the detachable strip for quick access to additional information, available services and contact details.



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